

CARROLL COUNTY SHERIFF'S OFFICE

POLICE SERVICES QUESTIONNAIRE

The Carroll County Sheriff's Office would like to hear from you. Community input helps us to improve the delivery of our services and this short survey will help us determine how well our agency performs its mission. You may complete this survey on-line at www.carrrollcountysheriff.com or, print and deliver it in person or by U.S Mail to the Carroll County Sheriff's Office, Professional Standards Officer, 100 North Court Street Westminster, Maryland 21157.

General Information

1. Are you a resident of Carroll County?
2. If YES, in what area do you reside?
3. What is your age group?

General Questions

1. In the past 12 months have you had contact with the Carroll County Sheriff's Office?
2. What was the nature of your contact with the Carroll County Sheriff's Office? *(Check any that apply)*
 - Was a victim of a crime
 - Personal contact with a deputy
 - Was stopped by a deputy
 - Personal contact with another office employee
 - Was arrested
 - Phone contact with the Sheriff's Office
 - Reported a crime
3. Based on the nature of your contact, how would you rate your encounter with the deputy/employee?
 - Employee attitudes and behavior toward citizens
 - Appearance of employee
 - Overall competence of employee
 - Response time to emergencies
 - Response time to calls for service (non-emergency)
 - Overall performance of the Sheriff's Office
 - Follow-up or, Subsequent Contact

(Please skip question #4 if you are not a resident of Carroll County)

4. How safe do you feel at night in your home?
 - a. How safe do you feel out alone at night in your immediate neighborhood?
 - b. How safe do you feel out alone during the day walking in your immediate neighborhood?

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POLICE SERVICES QUESTIONNAIRE (CONTINUED)

5. Please answer YES or NO to the following questions: *(Non residents do not answer)*

Overall, I feel that my neighborhood is safe

Overall, I feel that Carroll County is safe

6. During the past twelve (12), what is your perception of crime in Carroll County. Has it:

7. What do you feel is the greatest threat to safety and quality of life in your community?

8. What service would you like to see the Carroll County Sheriff's Office improve or provide?

9. What do you like least about the Carroll County Sheriff's Office?



10. What do you like best about the Carroll County Sheriff's Office?

Thank you for taking the time to fill out this survey and giving us your valuable input.